



## Park Rules & Information

*Welcome to Lakes Bushland Caravan & Lifestyle Park.*

*We pride ourselves on a safe and friendly environment and have a zero tolerance to vandalism, violence and theft. Please find below our park rules and guidelines to ensure you have an enjoyable stay.*

**AMENITIES:** When using the amenity block, please leave clean and tidy. Children under the age of ten must be accompanied by an adult to the showers and toilets.

**CABINS:** Please do not pour fats or food waste down the sink and do not clean fish in the cabins (please use fish cleaning station). On departure, ensure all rubbish and recycling is placed in the bins provided and that your cabin is left tidy. Cabins left in an unsatisfactory condition will incur a supplementary cleaning charge.

**DISHWASHING:** Dishes must not be washed in the laundry or hand basins in the amenity block. A dish washing sink is provided outside the amenity block and in the camp kitchen.

**FIRES & FIRE HOSES:** Campfires are permitted in fireplaces and fire drums at the discretion of the Park Management, and strictly in accordance with CFA regulations. Fire drums can be obtained upon request. Please check with park management before lighting fires. Use of the fire hoses is not permitted for any purpose other than fire fighting.

On a day of total fire ban, no BBQs, gas lights, or any solid fuel cooker or camp fire is permitted in the park. A sign will be erected at the kiosk indicating a day of Total Fire Ban.

Camp fires must be extinguished before leaving the park or going to bed.

**FISH & FISH CLEANING:** A fish cleaning bay is provided adjacent to the amenity block. Cleaning fish is not permitted in any other sink, in cabins or in the camp kitchen. The refuse from cleaned fish should be wrapped and disposed of in the bin provided.

**GARBAGE:** Please place rubbish and recycling in bins provided. Skips are available at the top of the park for larger items that need to be disposed of.

**LAUNDRY:** The park provides washing machines, clothes dryers, and clothes lines. Improvised clothes lines are not permitted to be strung amongst trees.

**NOISE:** Undue or unreasonable noise which will disturb other patrons will not be tolerated. Noise is deemed excessive if it interferes with others' right to quiet enjoyment. Noise should be kept to a minimum between 10:00pm and 8:00am.

**TEENAGERS AND CHILDREN ARE NOT PERMITTED TO ROAM THE PARK AT NIGHT.** They are requested to be back at their own campsite or with their parents by dark.

**RECREATIONAL FACILITIES:** The tennis court, golf course, and table tennis are free to patrons. Tennis and golf balls can be hired from the kiosk for a nominal charge, rackets and golf clubs are provided. We encourage children to ride bikes and helmets must be worn. Bikes are not to be ridden after dark.

**REFUNDS:** Are made at the discretion of park management.

**SITES:** Please do not walk across sites occupied by cabins, caravans or tents. Children are not permitted to play around other guests' caravans, cabins or tents, or the amenity block or laundry. Please do not dig trenches on sites and if problems arise with sites or park property, please advise management so that they can be rectified.

**SPEED LIMIT:** The speed limit in the park is 'walking pace only'.

**SWIMMING POOL:** Children under ten years of age **MUST** be supervised by an adult **AT ALL TIMES**. Running, diving, jumping, pushing or any activities likely to cause injury to yourself or others are not allowed. No glass is allowed in the pool area. Anyone found behaving in a manner unacceptable to the management or causing offence to others will be asked to leave.

**VISITORS:** Guests' visitors are welcome, but it is the guests' responsibility to ensure that all park rules are complied with. Visitors must register at reception and pay the appropriate visitor fee in advance. If bringing visitors into the park, please advise the management for security and fire evacuation purposes.

**WATER:** The park is on town water, but this is regulated by any water restrictions imposed by East Gippsland Water. We request that patrons restrict shower times to a minimum, and cars and boats may only be washed by bucket or in accordance with current restrictions.

**GENERAL:** Please leave all facilities as you would like to find them, and report any damage, malfunction or misuse at the office. Management reserves the right to cancel accommodation in the event of inappropriate behaviour by guests or their visitors.

**DAMS:** There are 3 fenced dams on the property and these are all out of bounds.

**CHECK-IN:** Powered/Unpowered site check-in from 12 noon and hire cabin check-in is from 2pm.

**CHECK OUT:** Unless otherwise arranged check-out time is 10am.

## **DOGS & PETS AT THE PARK**

**Lakes Bushland is dog friendly (no cats allowed), please follow our rules and guidelines below:**

1. Your dog/pet must be kept on a leash at all times in the park, except for when occupying the dog off-leash zone adjacent to the tennis court.
2. You **MUST** pick up all litter and dispose of it in a litter bag.
3. Your dog/pet must never be left alone at your campsite. (If you require a doggy sitting service for a temporary absence from the park, please see management).
4. Please keep your pet quiet and do not let it be a menace to other patrons.
5. Pets are **NOT** permitted within the boundaries of the swimming pool enclosure.

### **EMERGENCY PROCEDURES**

Assist persons in immediate danger (only if safe to do so)

- Raise the alarm – Alert park staff and notify emergency services – Call 000
- Secure your valuables and close all windows doors, and hatches
- Turn off power and gas to the site.
- Attack fire with the correct extinguisher if safe to do so.
- Gather your family and evacuate to the assembly area shown on the park map. (Remain in the assembly area and wait for instructions from park management).
- Move any car or boat to provide access for emergency services.

**DO NOT ATTEMPT TO MOVE YOUR CARAVAN** In response to an emergency situation, occupants are alerted by management driving through the park continually sounding the horn.